



TeeEm

Thread Starter



3 badges

(● Online)

(333 followers)

Report post 13-03-2016 18:51 1

To the moderation team.

The “reminder” and the warning received simultaneously this morning is definitely adding insult to injury ... yet another example of poor moderation or plain bullying behind the anonymity of another “very important poster”, which in a nutshell illustrates one of the problems in the forums.

This is my take of things, as in these matters the user never gets a chance to reply, he is just told...

Firstly my posts were deleted, as inappropriate.

They were reinstated for 30 minutes or so, and then deleted again (the username “**PQ**” I suspect did not like them)

He suggested to other users

“ignore the socially inept users invading your thread to take the piss”

Firstly I am not socially inept

Secondly it is not his business to tell others for me to be ignored

Thirdly I did not invade any thread

Fourthly I did not take what he suggested I took ...

I replied to him and my reply again, though **not** inappropriate, was deleted and warned in two ways not to patronise users.

Well that is exactly what I put in my reply to him, as **he was** doing the patronising, further trying to belittle me and my opinion.

I object to the action taken and enough is enough ...

I have now been on the receiving end of warnings several times, at least half of these have been reversed and I feel the TSR management needs to look at some of these examples.

I do not come to TSR to be bullied by a group of individuals and their mates.

The fact they volunteer their time is irrelevant ... I volunteer my time here for those who know me and I enjoy no privileges.

I am writing this message as I am totally unhappy about these events... an apology on behalf of TSR should be in order.

I feel so strongly about all this that if this matter does not get resolved, please provide me with an email address to the appropriate department of the management of TSR and a reference to the above incidents as I am left with no alternative but to take this matter further.

Regards Dr Trifon Madas (TeeEm)

Hi Trifon,

Thank you for highlighting this to me - I am one of the directors at The Student Room.

Having looked into your record on TSR, I can see that a number of your cards in the past have been reversed. I am sorry you were issued them in the first place by accident, however sometimes this does happen. Because TSR is a community site moderated by people, sometimes they can misunderstand the situation, although I am pleased to say, the vast majority of the time our moderation teams do get it right.

To reassure you, the posting tips and reminders you are receiving are 1) very low level and not anywhere near serious warnings - they are meant as educational guidance to teach members about the rules and use of TSR. Posting tips especially are purely guidance and do not count towards anything. So please do not feel these are anything other than educational pieces. 2) all of your cards are issued by different people across our teams, so I can assure you you are not being singled out in any capacity.

The last Posting Tip and Reminder you have received, are in our view correct. But as I say, Posting Tips and Reminders are exactly that. Tips to advise you and Reminders of our rules. So please do not worry about them so much.

Also, please note, most moderation is not done by other members of the site, but by my team who are employed at TSR and sit next to me.

Thanks,

Jack

Last edited by Captain Jack; 18-03-2016 at 09:23.



Dear Jack

Firstly thank you for your prompt reply.

I read your response carefully and although I agree in part, I disagree with the correctness of issuing these cards/reminders. I guess a disagreement among gentlemen sometimes happens.

The main issue I have is not the severity but the **principle**.

I am a 50 year old retired academic and I am not the slightly bit worried about being banned from the site or a "virtual criminal record". TSR for me has been running in the background in my office and my academic contributions (mainly) have been one my little pleasures in life. I have stopped posting in TSR until this matter gets resolved and you can see in my profile the messages I have received so far. Regretfully I cannot continue in TSR under these circumstances.

Thank you for the attention.

All the best

TeeEm
(Dr Trifon Madas)

PS

As the rules of TSR prohibit discussing in public forums moderation issues, I will be putting an announcement with regards to my departure from TSR in my website.

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